

# CORONAVIRUS AND IMPACTS TO WATER PROGRAMS

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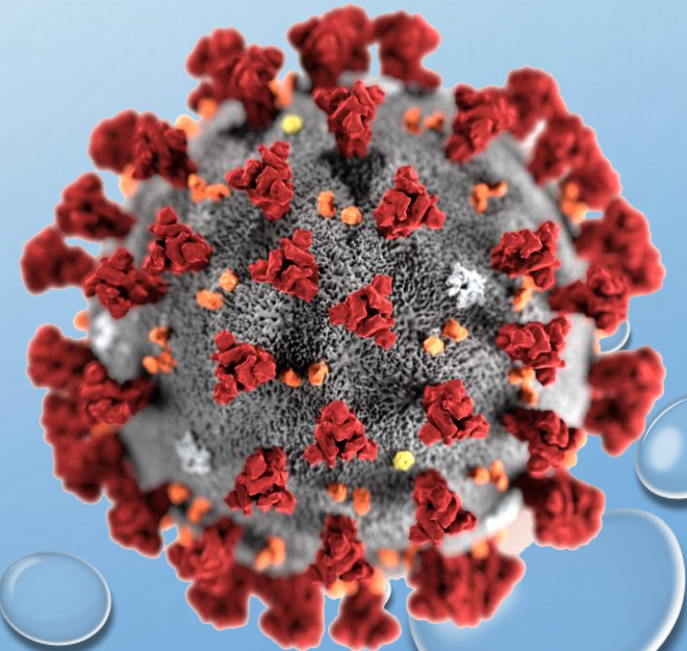
WATER QUALITY DIVISION DIRECTOR

OKLAHOMA DEPARTMENT OF ENVIRONMENTAL QUALITY



# COVID-19

- OUTREACH TO WATER AND WASTEWATER STARTED IN MARCH
- PARTNERED WITH OML, ORWA, AND EFO TO GET THE INFORMATION OUT
- SOCIAL MEDIA ENHANCED PRESENCE



# OPERATOR CERTIFICATION



EXTENDED LICENSE  
RENEWAL



STOPPED IN PERSON  
TRAINING AND TESTING



DEVELOPED TEMPORARY  
PROCESS FOR ONLINE  
TRAINING

# DRINKING WATER



Monitoring and Reporting



Compliance Determination



Sanitary Surveys



Technical Assistance



Complaints

# WASTEWATER



Monitoring and Reporting



Compliance Determination



Compliance Inspection and Audits,  
Technical Assistance



Complaints





# ENFORCEMENT

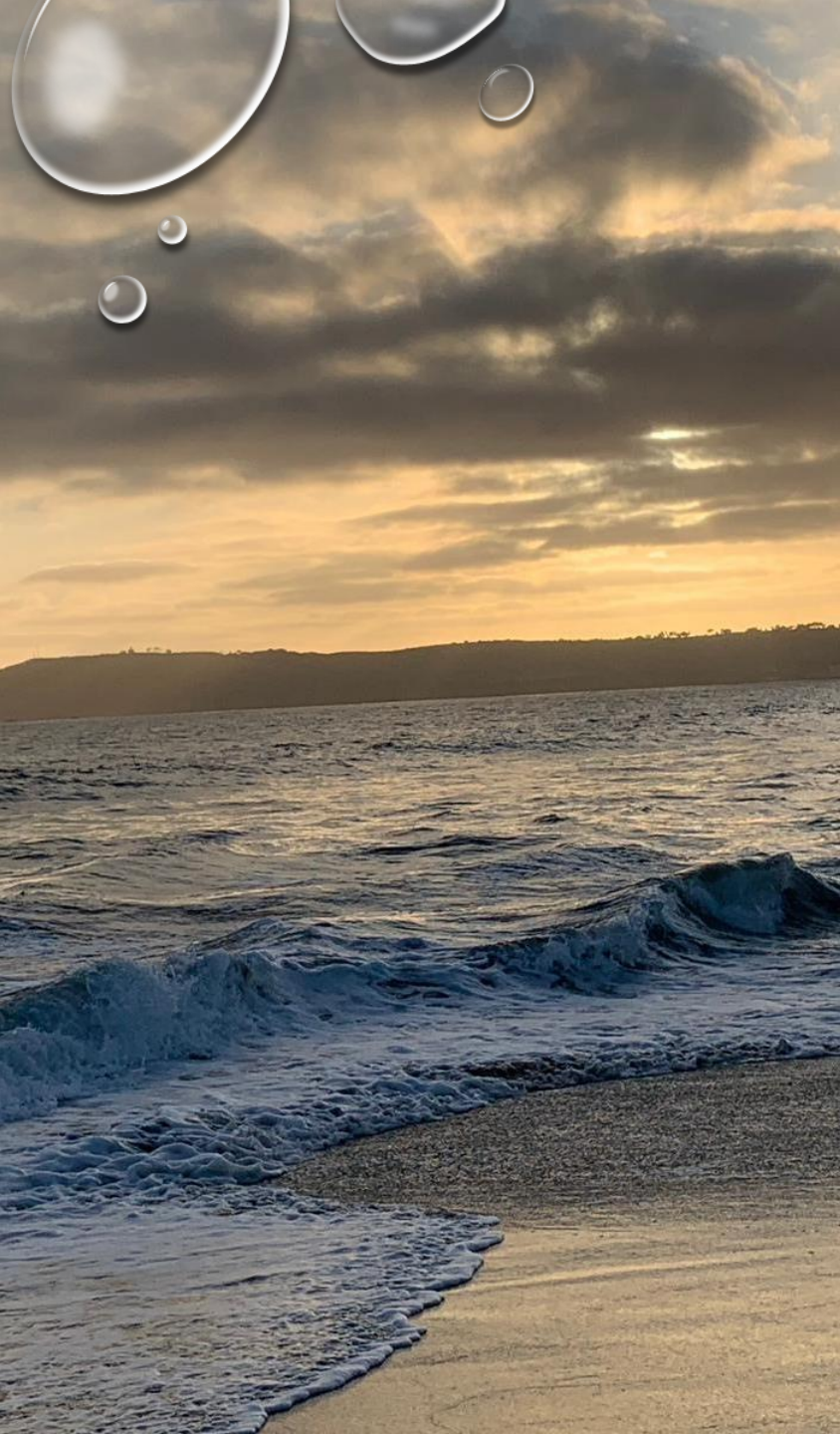
- ESSENTIALLY NO CHANGE TO REGULATED COMMUNITY
- ALLOWED “COVID-19” AS JUSTIFICATION IN APPROPRIATE CASES
- CHANGES IN FEDERAL DATA SYSTEM FOR COVID RELATED NON-COMPLIANCE

# LESSONS LEARNED

Telework can work

Some are better at teleworking than others

Technology works very well...when it works



# MY PERSONAL LESSONS LEARNED

I MISS 3-D PEOPLE  
AND  
THE BEACH



# QUESTIONS ANSWERS

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